



## Domestic Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard, Cricket and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector : certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)						
(Per Pax/Per Sector)						
	Fee	10KG	15 KG	20 KG	30 KG	40 KG
Flight > 2 hours	IDR	50,000.00	60,000.00	106,000.00	200,000.00	350,000.00
Flight < 2 hours	IDR	40,000.00	50,000.00	88,000.00	167,000.00	292,000.00

Checked Baggage (After Initial Booking)						
(Per Pax/Per Sector)						
	Fee	10 KG	15 KG	20 KG	30 KG	40 KG
Flight > 2 hours	IDR	66,000.00	80,000.00	140,000.00	264,000.00	462,000.00
Flight < 2 hours	IDR	53,000.00	66,000.00	117,000.00	221,000.00	386,000.00

Sport Equipment					
(Per Pax/Per Sector)					
Fee	15 KG	20 KG	25 KG	30 KG	40 KG
IDR	135,000.00	150,000.00	180,000.00	240,000.00	390,000.00

Other Baggage							
(Per Pax/Per Sector)							
Fee	Checked Baggage Airport Counter First 10 KG	Sport Equipment Airport Counter First 15 KG	Excess Baggage (Per KG)	Lost Baggage Compensation	Gate Baggage	Xpress Baggage	Xtra Carry On
IDR	200,000.00	300,000.00	117,000.00		600,001.00	25,000.00	106,000.00
USD				20.00			



## Domestic Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	152,100.00	52,650.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	200,850.00	69,550.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	209,950.00	72,670.00



## Domestic Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Others			
Item	Charging Method	Currency	Fee
Flight Change Fee	per pax per sector	IDR	275,000.00
Infant Fee	per pax per sector	IDR	10% of fare
Cancellation Fee	per pax per journey	IDR	242,000.00

Handling Fee			
Item	Charging Method	Currency	Fee
Credit/Debit Card Processing Fees	per pax per sector	IDR	16,500.00
Direct Debit Processing Fees	per booking	IDR	11,000.00
Convenient Store Payment Processing Fees	per pax per booking	IDR	11,000.00
Installment Payment Processing Fee	per pax per journey	IDR	80,000.00
Booking Service Fees	per pax per booking	IDR	66,000.00
Refund Fee	per pax per journey	IDR	45,000.00



## International Route - Baggage (QZ)

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4. Per Sector : certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)					
(Per Pax/Per Sector)					
Fee	15 KG	20 KG	25 KG	30 KG	40 KG
AUD	-	44.85	46.80	79.95	116.35
IDR	-	397,800.00	457,600.00	716,300.00	1,192,100.00
INR	-	2,028.00	2,328.30	3,641.30	6,058.00
MYR	-	123.50	131.30	222.30	323.70
SGD	-	40.95	42.90	72.80	106.60
THB	-	1,001.00	1,157.00	1,807.00	3,003.00

Checked Baggage (After Initial Booking)					
(Per Pax/Per Sector)					
Fee	15 KG	20 KG	25 KG	30 KG	40 KG
AUD	-	58.50	61.75	105.30	153.40
IDR	-	525,200.00	604,500.00	946,400.00	1,574,300.00
INR	-	2,678.00	3,079.70	4,810.00	7,993.70
MYR	-	163.80	171.60	293.80	426.40
SGD	-	53.95	57.20	96.20	139.75
THB	-	1,222.00	1,339.00	2,171.00	3,458.00



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4. Per Sector : certain fees are chargeable for each stop of your journey.

Sport Equipment					
(Per Pax/Per Sector)					
Fee	15 KG	20 KG	25 KG	30 KG	40 KG
AUD	-	42.90	52.00	74.10	102.70
IDR	-	702,000.00	767,000.00	988,000.00	1,417,000.00
INR	-	4,505.80	4,914.00	6,279.00	8,600.80
MYR	-	78.00	91.00	117.00	182.00
SGD	-	54.60	65.00	94.90	133.90
THB	-	1,300.00	1,430.00	2,470.00	4,030.00

Other Baggage							
(Per Pax/Per Sector)							
Fee	Checked Baggage Airport Counter First 15 KG	Sport Equipment Airport Counter First 15 KG	Excess Baggage (Per KG)	Lost Baggage Compensation	Gate Baggage	Xpress Baggage	Xtra Carry On
AUD	78.00	91.00	29.90		91.00	8.00	44.85
IDR	676,000.00	754,000.00	247,000.00		1,040,000.00	81,000.00	397,800.00
INR	4,030.00	4,290.00	1,225.90		4,095.00	380.00	2,028.00
MYR	149.50	156.00	65.00		260.00	22.00	123.50
SGD	78.00	91.00	29.90		91.00	7.50	40.95
THB	1,820.00	1,950.00	682.50		3,250.00	170.00	1,001.00
USD				20.00			



## International Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	29.00	11.00
IDR	182,000.00	65,000.00
MYR	78.00	30.00
SGD	25.00	10.00
THB	636.00	246.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	37.00	14.00
IDR	240,240.00	85,800.00
MYR	101.00	38.00
SGD	34.00	13.00
THB	767.00	273.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	39.00	14.00
IDR	251,160.00	89,700.00
MYR	108.00	39.00
SGD	35.00	13.00
THB	806.00	299.00



## International Route - Seat (QZ)

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3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	766,870.00	349,570.00
INR	3,782.00	1,730.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	1,012,310.00	461,500.00
INR	4,991.00	2,276.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	1,058,330.00	482,430.00
INR	5,214.00	2,380.00



## International Route - Others Fees and Charges (QZ)

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3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Infant Fee	
(Per Pax/Per Sector)	
Currency	Fee
AUD	20.00
IDR	150,000.00
INR	788.00
MYR	50.00
SGD	25.00
THB	520.00

Flight Change fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	55.00
IDR	400,000.00
INR	1,996.00
MYR	120.00
SGD	60.00
THB	1,320.00

Flight Cancellation fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	45.00
IDR	315,000.00
INR	1,567.00
MYR	100.00
SGD	50.00
THB	1,100.00

Refund Fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	8.00
IDR	78,000.00
INR	390.00
MYR	24.00
SGD	8.00
THB	210.00





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4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Credit/Debit Card Processing Fees		
(Per Pax/Per Sector)		
Departing Country	Currency	Fee
Australia	AUD	8.00
Indonesia	IDR	27,000.00
India	INR	250.00
Malaysia	MYR	NA
Singapore	SGD	10.00
Thailand	THB	120.00

Digital Payment* Processing Fees		
(Per Pax/Per Booking)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia	IDR	10,000.00
India	INR	10,500.00
Malaysia	MYR	-
Singapore	SGD	5.00
Thailand	THB	70.00

\*Payment made via UnionPay, Alipay, WeChat, CCAvenue, Rupaya, India Wallet, LINE Pay, NAPAS, and PayPal.

Direct Debit Processing Fees		
(Per Booking)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia	IDR	10,000.00
India	INR	10,500.00
Malaysia	MYR	-
Singapore	SGD	5.00
Thailand	THB	70.00

Booking Service Fee	
(Per Pax/Per Booking)	
Currency	Fee
AUD	11.00
IDR	60,000.00
INR	316.00
MYR	20.00
SGD	11.00
THB	250.00



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3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Convenient Store Payment Fee	
(Per Pax/Per Journey)	
Currency	Fee
IDR	10,000.00
THB	70.00

Thailand Installment Processing Fee	
(Per Pax/Per Journey)	
Currency	Fee
THB	240.00

Indonesia Installment Processing Fee	
(Per Pax/Per Booking)	
Currency	Fee
IDR	80,000.00